



### **Operations at Fancy Feet Podiatry during COVID-19 Pandemic**

- We will be screening all clients wanting to book an appointment prior to booking. Specific guidelines that we must follow have been issued from our governing body (College of Podiatry) and the government. Specific qualifying criteria must be met in order for an appointment to be made.
- Screening will take place when you ring to book an appointment then on the day of your appointment we will ring you prior to your appointment to screen again.
- We will not be accepting walk- ins for the foreseeable future.
- There will be no online booking for the foreseeable future. Every appointment will have to be made via phone or email [fancyfeetstockport@yahoo.co.uk](mailto:fancyfeetstockport@yahoo.co.uk) to ensure prior screening.
- Only one person is to attend at a time, therefore if someone is bringing you to your appointment, they will have to wait for you in the car/outside.
- We have a one in/one out system.
- Toilet/ kitchen facilities will not be available for clients for the foreseeable future (unless an emergency).
- Please arrive at your appointment time, not before. Anyone arriving before their appointment time will have to wait outside until the correct time. Anyone arriving after their appointment time will not be seen on that day and will need to rebook. There will be a charge for the missed appointment
- Air purifiers will be present in all treatment rooms.
- New Perspex screens have been erected in both treatment rooms and the reception desk area.

### **Process once in clinic**

- Arrive at your appointment time
- Hand sanitiser will be available as soon as you enter. Please use it as soon as possible.
- A face mask will be given to you (unless you bring your own). Please put this on asap and the mask must be worn at all times until leaving the clinic.
- Please proceed straight into the treatment room allocated on the day, remove your shoes and socks once in the room and make yourself comfortable on the treatment couch.
- Hand sanitiser will be available to use in the clinic rooms also.
- The podiatrist will undertake full hygiene protocol and put on full PPE before entering the room.
- A Perspex screen will be set up between you and the podiatrist to add extra protection and safety throughout your treatment.
- All instruments, files etc will be in a separate, pre packed, sterile container.
- After treatment, your podiatrist will leave the room and leave you to put your shoes and socks on. They will remove current PPE, rewash their hands, put on new PPE and meet you at the reception desk when you have finished putting your shoes and socks on.
- All payments will be made via contactless card payment where possible.
- A special bin will be available in reception for you to dispose of your mask, unless you want to keep the mask, in which case you may take it home with you.
- Hand sanitiser is once again available for you to use prior to leaving the clinic.